



Pediatric Clinic

1195 N. Oakland Avenue, Bolivar, MO 65613
phone 417-777-2121 | fax 417-777-2854

citizensmemorial.com

Dear Parent/Guardian,

In an effort to better serve your child's healthcare needs the CMH Pediatric Clinic offers walk-in clinic hours. Our Walk-In Clinic is open Monday-Friday 8 a.m. to 5 p.m. Our Walk-In Clinic offers Save My Place, a service that saves you time by skipping the line at our walk-in clinics. Go to citizensmemorial.com/savemyplace to select a clinic and reserve a time during walk-in hours.

We understand not all illnesses/injuries occur during normal business hours. CMH Pediatric Clinic has partnered with Children's Mercy Hospital to offer an after-hours nurse hotline. If your child has a life-threatening illness or injury, CALL 911. If your child requires assistance after our office is closed, you can speak with a nurse by calling our office at 417-777-2121, option 6.

Please have the following information available:

- Your physician's name
- Your name and phone number
- Your child's name and date of birth
- A brief description of the problem

This information will be relayed to a nurse at Children's Mercy Hospital. The nurse will call you back and assist you in an evaluation of your child's immediate health care needs. The two of you will determine best plan of action in caring for your child. When the nurse calls back, the nurse will verify the following information with you:

- Your name and phone number
- Your child's name, date of birth and insurance coverage
- Chronic or long-term health issues
- Current medications and medication allergies
- Signs and symptoms of current problems. If your child has a fever, please take his/her temperature and let the nurse know what it is, when it was last taken and how it was taken.

This information will help the nurse in assisting you to determine which plan of action needs to be taken to assure your child's health care needs are taken care of promptly and effectively.

We look forward to work with you to ensure your child's best health care now, and in the future.

Visit **citizensmemorial.com/savemyplace** for walk-in clinic visits.

Citizens Memorial Hospital District | Citizens Memorial Health Care Foundation

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