

Breast Pumps for MO HealthNet Participants

Fee-For-Service (Straight Medicaid):

How to request a breast pump:

Obtain a prescription from a physician and take it to a MO HealthNet enrolled DME provider. Refer to the newest “Breast Pump bulletin” for details.

<https://mydss.mo.gov/mhd/news>

Healthy Blue:

<https://www.healthybluemo.com/missouri-medicaid/care/health-wellness/pregnancy-womens-health.html>

How to request a breast pump:

Contact Member Services at 833-388-1407 (TTY 711) Monday through Friday from 8 a.m. to 5 p.m. Central time to ask how you can receive a breast pump.

For more support with breastfeeding:

- Visit [La Leche League International](#) or call the La Leche League Breastfeeding Helpline at 877-452-5324.
- Visit the [Infant Risk Center](#) or call 806-352-2519.

Home State Health:

Am I eligible?

- Eligible pregnant people who are close to delivering can request a breast pump.
- Members must be eligible with the health plan at the time of the request.
- A provider authorization will be needed for a breast pump request.
- Members are eligible to receive a new breast pump every 2 years.

When will I receive my breast pump:

- Members can order their pump at any time during their pregnancy. The pump will ship about 30 days before your due date.
- Breast pumps cannot be sent to a P.O. Box.
- If you need your pump earlier because you delivered your baby early, please call TenderHeart and let them know so they can ship right away, or contact Care Management.

How can I request a breast pump?

Contact TenderHeart or the Care Management team using the contact information below to learn more about the options available to you.

TenderHeart: 1-877-394-1860

<https://referrals.tenderheart.com/create-referral/breast-pump>

Home State Health: 1-855-694-4663, ext 6075125

Email to: HSHPCareManagement@centene.com

Show Me Healthy Kids: 1-877-236-1020, ext 6080448

Email to: HSH_Anchors@homestatehealth.com

United Healthcare:

<https://www.uhc.com/health-and-wellness/health-topics/pregnancy/breast-pumps>

How to request a breast pump:

To request a breast pump, call the phone number on your health plan ID card, or you may contact one of the national network providers below. You will need a physician prescription to get a breast pump. Please note that you will not be reimbursed for a breast pump purchased at a retail store.

If you contact a breast pump supplier directly, they may ask for your doctor's name and phone number and the baby's due date or the date the baby was delivered. The supplier may check this and other information with your doctor before the breast pump is ordered.

National breast pump providers

Breast pump provider contact information		
	Contact information	Plans covered
Synapse Health	1-888-336-9363 For Synapse Health orders, visit the Optum Store	Plans through an employer
Pumping Essentials	1-866-688-4203 Pumping Essentials	All plans
Edgepark Medical Supplies	1-800-321-0591 Edgepark Medical Supplies	All plans
Byram Healthcare	1-877-902-9726 Byram Healthcare	All plans
Aeroflow Healthcare	1-844-867-9890 Aeroflow Healthcare	All plans
AdaptHealth Patient Care Solutions	1-844-PCS-MOMS (1-844-727-6667) AdaptHealth Patient Care Solutions	All plans
Acelleron Breast Pumps	1-877-932-6327 Acelleron	All plans — with the following exception: services are available for members with Medicaid plans only in AZ, CT, MA, ME, NH, NJ, PA and RI