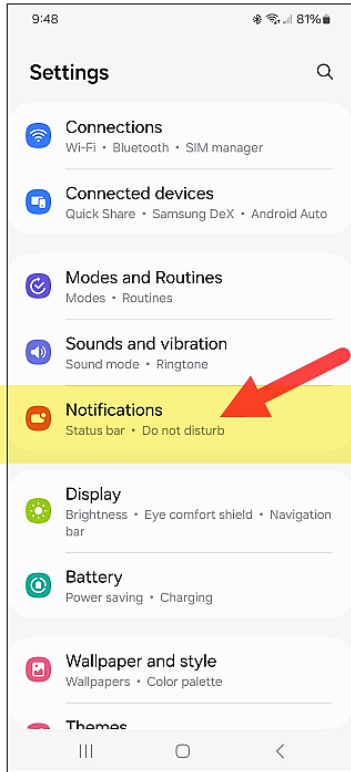


On your android device,

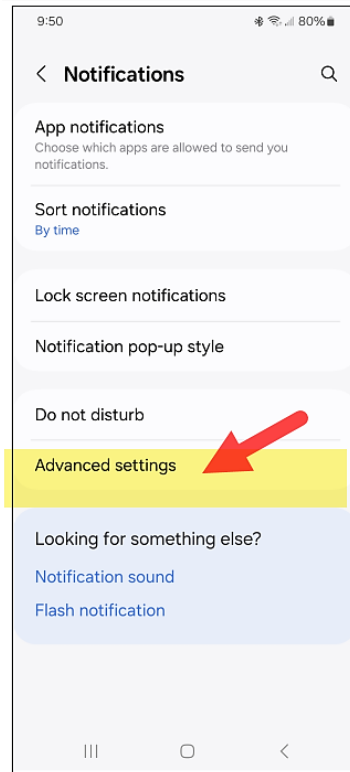
If you have NOT received a TigerConnect message before, please have IS help desk send you a test message!!

Click on phone **SETTINGS**

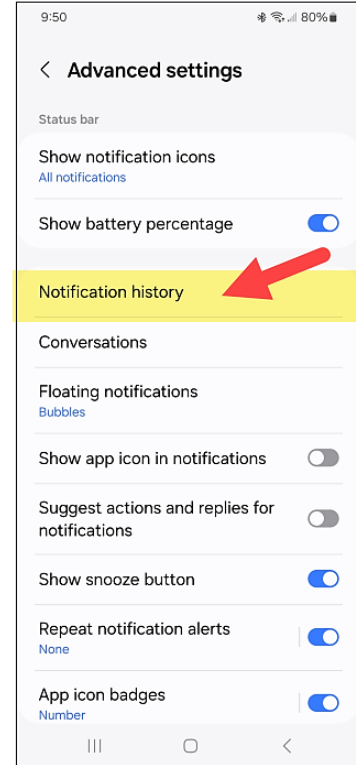
Now tap **NOTIFICATIONS**



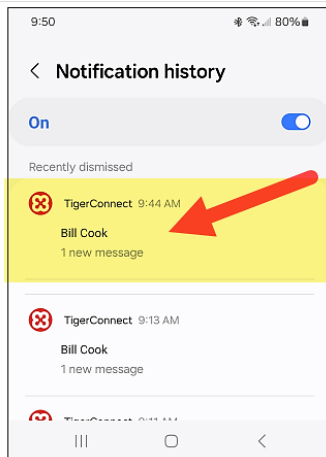
Tap **ADVANCED SETTINGS**



Tap **NOTIFICATION HISTORY**

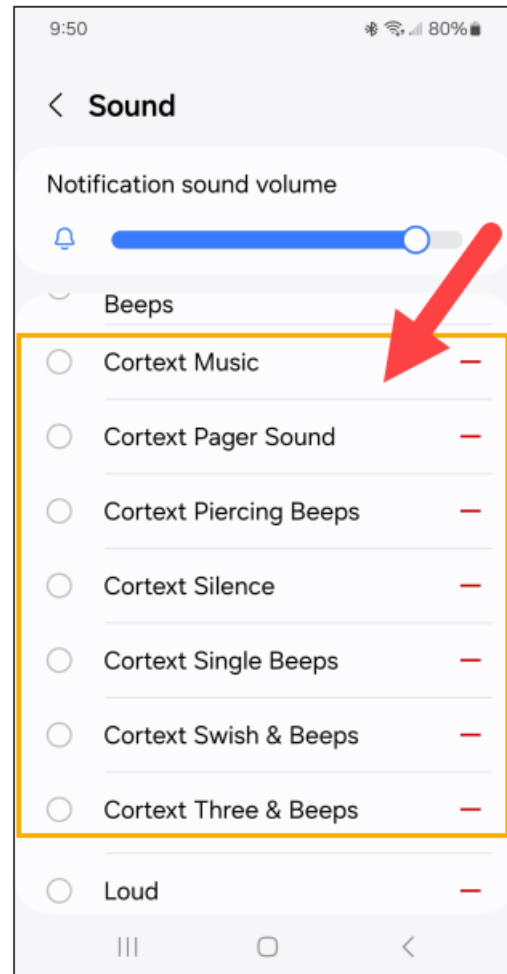
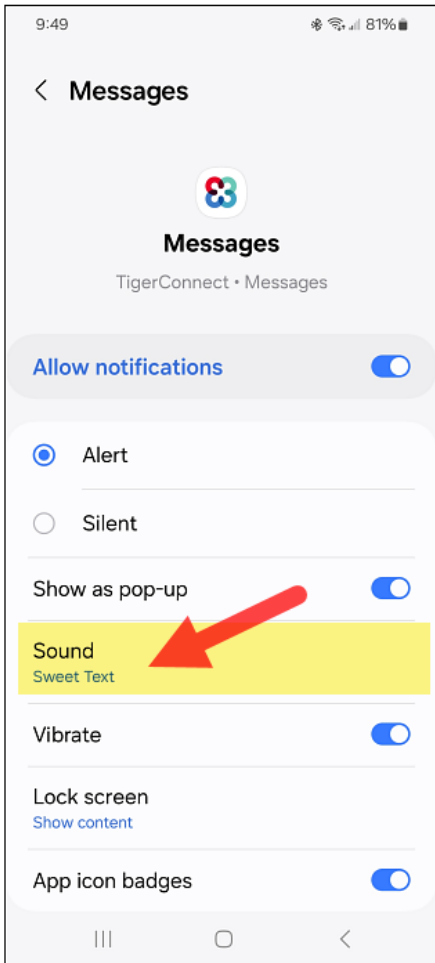


Tap & Hold (for 3 seconds) one of your recent TC messages

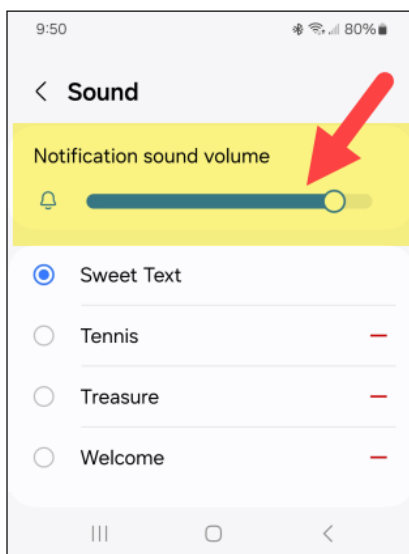


"Scroll down to **SOUND** & tap

Click/select desired **SOUND** for TigerConnect messages



Adjust the **VOLUME**



If this click path does not “match” your device, try:

From your phone’s Notifications menu > Advanced Settings > Manage Notifications Category for each app (toggle to on)

Now, back to Notifications> App Notifications> Tiger Connect App> Notifications Categories- Messages (turn on Allow Notifications) & select the tone

Tap on Messages... is it set on Alert or Silent? Select sound; vibrate.